From:

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To:

Microsoft ATR 11/16/01 10:29am

Date: Subject:

Microsoft Settlement

## To Whom it may Concern:

I want to encourage your staff to seek stronger remedies for the case against MSFT. This company is out of control with the ability to leverage any amount of money, technology or people to sway the outcome in their favor.

I work in high technology as a Consultant using MSFT products for over 12 years and have seen it for a long time coming. The way they killed off Dr. DOS by not letting Windows 3.1 load on it, it required that you rebuild a PC with MS DOS in order to add Windows 3.1, this was anti-competitive way before the browser war started.

The amount of \$\$ lost and complaints from my clients who felt I was ripping them off for the addition of MS DOS on their PC which already had Dr. DOS was the beginning of my dislike for the way MSFT corrals their users.

You cannot allow Micorosft to continue to bundle all the extra software for Audio, Video, Web sharing, Picture Editing, Word Processing etc etc as this harms the consumer by wiping out small companies that make good, viable products that MSFT identifies as valuable businesses and then adds the feature into Windows next release.

The harm is that many of those companies fail, their owners and workers lose their jobs, the economy suffers from unemployment and all the time MSFT just gets bigger and has more money than any other business in the world.

To top it off, the licensing language for MS Windows lets them hide behind every word, eliminating their responsibility for making better, more secure software and instead allowing them to take away the software leaving you a heap of bills and no recourse for action against their poor designs.

If the Gov't isn't big enough to rein in this gorilla of technology then who in the marketplace will be able to do it. Not some smaller company or the average consumer, its up to the Gov't to earn their money and win this case.

Don't you dare allow Bill Gates and his staff to lie in court, doctor video tapes and act like they "Oops" made a slight mistake in the trial. Those "Oops" mistakes are what find their way into our software and make it hard to fix. If MSFT had spent 1/2 the Court case money on fixing the errors in their products we would all be better off.

I wholly stand behind the states that are holding out for more penalties and restrictions. MSFT must be reined in, and they Must pay Fines and maybe even a class action suit for the way they added Internet Explorer to Windows 95

and made it so that you couldn't reload to fix a damaged Windows 95 install but instead had to go out and buy a newer Windows version in order to fix the older version.

If you would like more info on my experiences with the poor attention to detail and slack way of improving their priducts please call me or reply here asking for more details, this company cannot be allowed to get off cheaply or without new controls in place to prevent this from continuing longer. We will all suffer if we let them steamroll over us.

thanks for your time

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